



SHIELD404

COMMUNITY WATCH AGAINST SCAMS

The 3 golden rules

Before giving information, a code or money over the phone

1

No legitimate caller will ever rush you.

If they pressure you to decide RIGHT NOW, that is the clearest sign of a scam.

2

Your bank will NEVER ask for passwords or codes.

Not by phone, not by text, not by email. Ever.

3

When in doubt, hang up and call back yourself.

Use the number you already had saved — never the one they just gave you.

Has this already happened to you? Free help:

017

INCIBE cybersecurity helpline (Spain) — free, 24/7

More information and free help at shield404.com

Print this page and stick it next to the phone